1   Version 6.0 Release Notes

These release notes list all changes since the version 5.0 release.

To upgrade to this release, you only need to install it over your current version. There is no need to uninstall the previous version. Any previous versions will be upgraded automatically -- you do not need to install previous upgrades before this one, and all of your data and settings will be retained (except for the "demo" database file, which will be replaced with a new version). It will make some automatic changes to your database to bring it up to date, so there may be a slightly longer delay the first time you open it.

Upgrades License Expiration Note: To use this version, your free-upgrades license must be current through **10 / 2010**. To check your free-upgrades license expiration date, go to <u>View</u> / <u>Product Authorizations</u> and check the "Upgrades free through" date.

Networking Note: Be sure that all workstations are upgraded at the same time (shut down all workstations, upgrade all of them, then restart them one by one starting with the master workstation).

Previous Versions Note: You will not be able to go back to using your database with your previous version of Campground Master once you start using this version.

IMPORTANT: If you are still using the default administrator login of "Administrator" / "password", you will be required to change the password due to the new PCI security requirements (it will prompt you to change it the first time you use that login after upgrading). Be prepared to enter a new password that you will be able to remember easily.

General changes related to credit cards and security:

- Upgraded credit card encryption (in database and across networks) to AES 256-bit encryption to meet stricter PCI/PA-DSS compliance standards, and enhanced encryption to automatically use a different key every month

- Encrypt Reservation's online raw text field (because it can have credit card #'s in it)

- Encrypt operator passwords (in database and across network)

- Raw Data Tables -- don't allow Encrypted password, online raw text or credit card info to be shown or edited

- Raw Data Tables -- Don't allow editing of Reservation date/time/operator made or Transaction date/time/operator made

- **Passwords are no longer visible**, even to administrators (but admin can reset it to a new password)

- **Added a function so each operator can change their own password** (see the new "Change Password" button on the Log In/Out function)

- **Added Operator option for auto-logout** (and set the time for each operator) -- see Maintenance / Park Setup / Operators, Edit Operator)

- Added Operator option for "complex password" enforcement -- see Maintenance / Park Setup / Operators, Edit Operator)

- Added Operator option for requiring password to be changes every 90 days (and don't allow any of the last 4 used) -- see Maintenance / Park Setup / Operators, Edit Operator)

- Added an Access Level setting for allowing transaction date changes to new transactions, which defaults to Manager. So you can now lock out transaction date changes completely (except for administrators)

- Added support for Merchant Warehouse's MerchantWare Web services, so no software setup needed and it's secure for PA-DSS

- Added PC Charge software support for credit card processing

- **Added a detailed Audit Trail of changes made to records and accesses to credit card information.** Also tracks records deleted, receipts printed, E-mails sent, operator log in/out activity, cash drawer openings, and more.

- Don't allow "Extra Info" field to be edited on transactions

- Guarantee info -- don't show credit card number unless the "..." button clicked for details

- Internal changes to ensure card information is not left in memory after its immediate usage requirements

- Fixed credit card auto-retrieval so if a customer is changed for a reservation, it won't pull up the previous customer's card for new transactions. If a reservation has guarantee credit card information on it, warn when changing the customer that it may be the wrong customer's card

New Debit Card support:

- A new Payment Method Base Type of "Debit card" denotes which payment method(s) are debit cards. If one is already found in the database, it's automatically changed to that base type. If none named "Debit card" is found, a new "Debit card" payment method is added.

- If "Debit card" payment method selected, a "Cash back" amount can be entered (whether processing the cards in Campground Master or not). This is recorded as a separate "refund" transaction using the "Cash" payment method, with an appropriate description.

- "Cash back" option is enabled by default, but can be disabled thru cc processing (enable cc processing, and set processing software to XpressLink to get to debit options... disable cash back, then be sure to disable cc processing again).

- An Access Level was added for allowing cash back for debit cards, so it can be disabled for lower-level operators

- Receipts for debit cards -- don't include signature line for Debit cards

- Don't auto-print signature slips for processed Debit cards

- Processing Debit Cards in Campground Master -- Support for X-Charge's "XpressLink" interface added, to support PIN pads & debit cards for X-Charge users. Important: When using this it requires that X-Charge be installed on each computer, not just the master. If you're interested in using this new interface, refer to the XpressLink setup in the Credit Card Processing section of the documentation (available through Help / Help Topics, Maintenance Functions chapter).

- Support Canadian credit and debit cards if using X-Charge for processing (though X-Charge's "XpressLink" interface).

Changes specific to ICVerify users (credit card processing):

- Added support for ICVerify 4.0.4's encrypted req/ans files -- must use new processing software setting for "IC Verify Encrypted" (see Maintenance / Credit Cards / Processing Setup)

- Fixed -- better recognize "Approved not captured" response

- Fixed -- recognize when a prepaid Visa/MasterCard is approved for a smaller amount than requested, adjust amount paid and show a warning

- Detect encrypted response when not expecting it (when it's not set for Encrypted version) and don't count it as "approved"

- Fixed some problems with Voids not working

- Don't assume that a "T" in the approval code means that it's not captured. This seems to be a change in ICV 4.0.4, so it still looks for the "T" if using older versions of IC Verify.

ReservationFriend 2-way interface changes:

- Put date & time of alerts on the Alert dialog

- If an "Exception" error received from Friend, trigger an Alert so the information can be reported.

- Added site & date info to "should have been in download" sync errors to make them easier to find.

- Fixed - Friend 2-way interface was crashing if an online reservation changed to unassigned (no site)

- Retrieve Online Reservations - Fixed possible crash when Linking to existing reservation

Other Changes and Enhancements:

- SMTP (Sending confirmation letters) -- added support for TLS protocol, for use with Hotmail and others using port 587

- Added POP3 SSL support for Online Reservations / E-mail requests, and also Friend legacy 1-way interface

- Added "Text : Encrypted" field type -- should be used for any custom fields containing sensitive data like credit card numbers, passwords

- Added "Release Notes online" option under Help menu

- When upgrading, always enable tips of the day (and start from the first one)

- **Now "saves" transactions immediately when a payment is entered, to avoid accidental cancellation**

of payments. New options added so this can be disabled if necessary (Program Options, see Reservations tab and POS tab, "Automatically save when payment entered" options).

- Remember the last "Print only some transactions" selection used in Transactions

- Remember the print selection used in the Print Reservation Receipts function and also Print Customer receipt (from right-click menu)

- Added Total # of nights column (Option) to Arrivals, On site, Departures, Unassigned, Non-Reserved, and Payments Due tabs

- Added phone number field to more Find Customer results and also in the Matching Customers list when making a reservation

- Added "Auto-checkout departures" function to the right-click menu of the Departures tab view. Only does it for a reservation if it's currently checked in, Paid-thru is set to Last Night and it has a $0 balance, including any Guest reservations.

- Purging old data -- Changed to purge more quickly (about 100 times faster), by skipping the logging and synchronizing of all of the deleted transactions. If networked, the clients will request a full database refresh afterwards so they get in sync.

- Added a Password to the networking protocol. A default will be used (which is different for every database), but it can be changed through Maintenance / Network Functions / Network Setup. We recommend changing this password every 90 days or less, or whenever an employee leaves the company, to minimize risk of unauthorized access.

- **Added a Journal function for operator-entered notes. Each reservation, customer, site, vendor, and POS inventory item has its own Journal, plus there's a main system journal.**

- Added Transaction fields for Date Made and Time Made, which are handled separately from the existing Date/Time "Posted" fields. Previous Date/Time fields are assumed to mean "posted" date, since that's editable. The new fields for Date/Time Made are not editable and must remain the actual date/time added for auditing purposes. (Note that these are blank for all old/existing transactions, so the "posted" date will be shown as the date made but will be in parenthesis to indicate "assumed")

- Added Date/Time Made fields to the Details views of Transactions dialogs and Transaction History

- Added Transaction tab view Details option for showing Date/Time made.

- Increased the speed of Receipts by Category, now 10 to 15 times faster than before.

- Added a warning if the POS qty is over 10,000, which looks suspicious (e.g. bar code scanned in the Qty field)

- Any network sync errors detected will trigger an Alert message, with option to get full DB (if on client).

- Avoid refreshing all tab views on initial load, so it loads faster.

- Added Resvervation Last Night as an option on the Transactions tab detail view.

- Added option for Inquiry reservations with a site to show on the Rack and block others (i.e. treat as "Pencil-In") -- see Maintenance / Program Options / Functions. Also added option to include sites with those Inquiry/Pencil-In reservations as "Available" when using the "Show Available" option. Added corresponding options to include Inquiry reservations in some Expression functions like ResvIsActive().

- Park Setup - Added function to get new Auth code automatically online (e.g. if upgrading), and also prompt to get it automatically if a new version is loaded without having entered the new auth code.

- Added an Expressions function to do a general FTP upload (e.g. upload a script-generated file to your web server)

- Added a reminder when closing an Alert that it will re-appear if they dont' Dismiss it.

- When changing customers, prompt to change the reservation's discount information if different from the new customer (instead of doing it automatically). Also prompt to change # adults, children, etc to the new customer's settings (which were not being copied before).

- Updated Zip code and postal code data

- Added an Access Level for viewing transaction reports up to 60 days old.

- Added a "Cancel" option to the backup warning when closing the program, so allow aborting the program closure.

Other Bug Fixes:

- Fixed 3" receipts to show the ending period correctly (for hourly/scheduled reservations), instead of the starting period.

- Fixed the Purge function to correctly handle Payment and Deposit Transfers, so balances are not affected.

- Fixed - Reservations by Date Made report was showing "First Period" by default instead of "First Night".

- Fixed - Taxes in Rates Setup: if tax rate field was disabled, but still showing on screen (bug in 5.0 -- should have been Fixed, not Disabled). Also fixed for POS Inventory items. Made all tax fields Fixed even if they were disabled before.

- Fixed the Mid() function in Expressions so it returns 0 chars, not the rest of the string, if the 3rd argument is 0

- Fixed all error messages referring to the old "Online Setup" menu name to read "Online Reservations", etc

- Fixed - Online reservation parsing for E-mails, was wiping out site parsed directly to site name field if the E-mail ID field wasn't also filled in with the site names.

- Fixed - Network Diagnostic window on server would show workstation names multiple times if they reconnected

- Fixed so sending support E-mail (under Help) works even if SMTP is not enabled. Also removed password requirement and include map & other BMP files when sending database.

- Fixed -- Editing POS discounts, didn't let the first discount type be chosen as the discount to use.

- Fixed POS issue of re-adding taxes when all transactions deleted

- Fixed POS crash if all transactions deleted after receipt printed, then Done clicked

- Fixed POS issue of a $0 tax transaction still being created if all items (charges) deleted and Done clicked

- POS, when selecting a reservation or customer, bring in the appropriate Discount automatically

- POS, when selecting a reservation, default date filtering to include only yesterday & today (last nights), so easier to avoid selecting the wrong reservation

- Fixed floating values to understand scientific notation input. Should fix some problems with inventory qty being out of sync with master and thus not updating, e.g. if the Qty is in the millions (e.g. if they scanned a bar code into the Qty field by mistake).

- Fixed lock-up if a Schedule is selected that has no periods defined

- Fixed -- SMTP (Sending a confirmation E-mail) , sometimes would just shows "error log" with no info, e.g. when sending with the "wrong" reply-to address. Now shows error information.

- Fixed -- when only certain days of the week selected for a reservation, the # Nights (days) was off by 1 in many places (it was not counting the last date of the reservation).

- Fixed - AddTransaction() function (in expressions) was not setting a receipt number

- Fixed - Was not recognizing Amex cards as valid credit cards because only 15 digits (affects many functions such as auto-printing slips, retrieving previous cc info, masking numbers, allowing deletions without voiding, etc.)

- Fixed - If tax category selections or category names changed since a transaction was added, and if the "Combine taxes" option is selected for receipts, it was not printing the taxes whose categories or names were changed.

- Fixed - Monthly billing, "Extend 1 month" was not extending sub-members (even if linked resvs shown and selected)

- Fixed - Monthly billing, linked sub-member reservations were being charged another month even if checked out and already charged to the end of the reservation

- Fixed - if a linked site was cancelled, the charges weren't being auto-recalculated for the linked master.

- Fixed - if a linked site was cancelled, the transactions dialog was showing the canceled reservation's transactions (empty) instead of the linked master

- Fixed - Right-click menu on the Rack was the "conflict" menu if reservations overlapped dates but on different days of the week (should be the normal menu since there's no real conflict)

- Fixed Weekly and Monthly Rates to work when not all days of the week are enabled/selected for the rate

- Fixed so the operator auto-logout time works even if the POS dialog is still open (assuming nothing done in it yet), e.g. in the case it's set to automatically re-open after a sale. The POS dialog will be closed automatically when logged out.

- Fixed Guest Management to do the Cancel when "Cancel Selected Guest Reservation" function is used (previously was removing it without canceling it).

- Fixed - If reservation last night changed resulting in Guest reservation needing shortened, avoid the first period was being set to <bad Link> (0) instead of blank

- Fixed so meter rates using expressions for calculations work correctly when adding the rate manually through Select Rates.

- Fixed - Purging customer transactions was removing some deposit or payment transfers that should not be removed, causing changes in balances. It now only deletes these if it won't cause a balance change (i.e. the transferred payment or deposit was for other transactions that are also being deleted).

- Avoid saving the database every time it's loaded even though nothing is necessarily changed in settings

- Fixed - Time/date of transactions were set according to when the Transactions or POS dialog was opened, but now they will not be set until a transaction is added. (Time/date of all transactions done in a session are still made to match the first one done, though, to keep them grouped properly)

- Fixed auto-upgrade to sync all WS's settings properly (avoid network sync issues with Tips and possibly SMTP settings)

- Fixed - It was triggering auto-saving if database while still in dialogs, causing unnecessary delays. Now waits until out of dialogs before saving data.

- Fixed some network issues regarding lock requests while getting full DB, etc.

- Fixed possible long delays when database reset due to "aged" fields being enabled by default on Payments Due tab, etc.

- Fixed Select Rates and Check Rates to round taxes properly when more than one rate is involved (round taxes AFTER adding rates together, not for each rate), so it matches the correctly-rounded Auto-Rates calculations.

- Fixed a possible problem with limiting to 100 attempted re-connections

- Fixed so Auto-rates does not auto-calc for new reservations if they are inquiry, waiting list, can't book or canceled status

- Fixed custom Dialogs defintions so page up/down works in multi-line edit controls

- Fixed a couple minor network issues regarding automatic full-database-requests (allow more often, make sure timer is reset when done)

- Fixed Pmt/Dep Transfers so that it can't go on non-master linked reservations (previously just warned, but no it simply won't allow it.)

- Fixed so when the Customer is changed for a Reservation, the new customer's Discount is used (previously the "Yes" response to this prompt was ignored)

- Fixed - Map Setup, when selecting a file and there's already one by that name present, make sure it's replaced with the new one even if it's "Read-Only"